

BAKER | NEWMAN | NOYES

UB-04- Overview Name: _____ (optional)

Evaluation Presenter: Judi Kieltyka, BNN; Cheryl Rood, Mainecare; Ron Pelton, Cigna Healthcare

Date: **05/01/07, 05/07/07, 05/16/07, 05/21/07**

Question	Strongly Agree	Agree	Disagree	Strongly Disagree	Comments
I like the handouts	121	51			examples were a great idea; its good to have examples; samples a touch too small to make side notes; CMMC claim had all true FL boxes; Very informational
The information was at the appropriate level	116	64			very informative; well prepared; answered all questions; the information was just right-pertinent details are very helpful;
The session length was just right	140	43	1		Scheduled for 2 hrs, ended 1/2 hr early-could have spent a little more time on slides; presentation was done rather quickly; Parts a bit too fast; slow down during qualifier section; talked a little too fast; Moved way too fast; everyone expected 2 hrs we should have used the entire 2 hrs; some info was repetitive
The session contents are informative	104	61			
The session was well organized	123	60			Excellent job
The speaker was knowledgeable	137	43			Very; very easy to understand & great knowledge; very knowledgeable; nice voice & nice presentation; As always!
The speaker was courteous	142	38			Judy was great! Judi was terrific as always; very friendly; Judi was great
I would recommend this session to others	144	32	1		timing; Thank you Judy: Very well done; All providers in Maine should have this presentation

What kinds of sessions would you like to see included at future meetings?

- 10 requests
 - Clarification of Medicare billing for SADrugs (which to package, which to bill to patient)
 - More of the same as updates occur
 - CMS forms application process - (855s??)
 - More details about using condition codes, value codes etc
 - Informational regarding changes; the opportunity to network is very helpful
 - Payer specific requirements; 1500 form review
 - MaineCare updates
 - Any new regulatory changes
- 2 requests
 - How to bill Medicare as Secondary claims
 - CMS-1500
 - CMS related issues / Also comercial payers
 - Government claims, military claims More from different payers

What did you like most about the session?

- 7 Handouts
 - The presentor, excellent Handouts, information
 - Did not linger on topics too long

I found that going field by field was helpful

Short and to the point Speaker

3 The walk thru of the UB04 and detail of changes from the UB92

very organized and well spoken; It was simplified to the level that everyone including a coding manager could understand; Good pace, easy to follow instructor

Good comparison between old and new forms;

Just the right information delivered concisely in a very organized fashion

Very well organized - good pace; handouts, for reference

Line by line descriptions; I feel Judy was clear and informative; the crosswalk between the forms;

The step by step easy to follow sheets

3 Clear, concise - to the point Quick and to the point

The examples used; Handouts in relation to presentation=excellent

Examples

Trainer knew her material rather than simply reading the slides

Information The information was good

Form locator requirements (needed/not required, etc)

The amount of information given was tailored extremely well for the length of the meeting; very concise

Easy to follow guidelines; clear handouts; excellent attention to detail; organization and brevity;

to the point; they made people feel comfortable to ask questions; comparison of UB92 & UB04;

Short & informative; informal & informative; crosswalk to UB92; explain use of each box

the crosswalk comparison UB92-> UB04

good handouts; sample forms helpful; Judi is very personable; hands on & informative; history-just enough;

going form locator by form locator was not tedious; pleasant presenter;

It was given in laymans terms; very to the point

Judi is extremely knowledgeable and an excellent presenter Thank you!

Great help was the sample forms and handouts

The info given and the knowledge

Judi was incredibly knowledgeable

handouts and visual materials

The actual UB04s for demonstration

Good speaker - very clear and knowledgeable

Going over the UB04 and changes

Session was well organized and moved right along-just right length

Information packets

The detailed walk thru of the UB04

Easy to follow

Power point presentations combined with handouts

Presentation had a good flow

Very informative and detailed

I learned several things I had done incorrectly

Step by step going thru the new UB

Training on the fields on the UB04

Moved along at a good rate

The examples of the new claim form

The changes and where they are located

Speaker very knowledgeable

Information flows

Judi was very clear in her speaking; easy to listen to

The presentation and speed it was done at with chance for questions

Informative with handouts, helpful and easy to follow
Hands on training
The new information on UB04
Focus on pertinent billing information
Informative with knowledgeable speakers
Very informative information handed out to share with other billers
Knowledgeable about the topic and able to answer questions
Products/handouts/speaker

What did you like least about the session?

No complaints!
Nothing really
Almost too fast...
Nothing; N/A
Fast -
Too short
Timing - this session would have been better if it was held 2 months ago
Additional payer reps would have been nice;
Lighting
Sign by the stairs (room directions confusing)
Overhead projection of UB04 was difficult to see
A little fast, would have liked a little slower pace
Talked a little fast
Poor eyesight and trying to follow the paperwork
Some parts moved a little fast
A bit rushed; just a bit slower would have been great
rainy today!
Too much repetitive information

How would you rate this session compared to similar sessions attended?

	152-Excellent	19 - Average
<i>Comments:</i>	Excellent program	
	Good Job Judi - thank you!	
	Moved at a good pace - <u>not</u> unnecessarily long & drawn out	
	Nice job - as always!	
	Great session in all respects - Teri Wade	
	Judi you are awesome, very nice job!	
	Judi was a very thorough speaker, eager to answer all questions	
	Very good	
	Very informative - helpful	
	Thank you Thanks! Thank you!	
	Session length perfect for subject	
	Everything was excellent	
	Very informative presentation	
	very well done	
	Presentation was great	
	Pleasant presenter throughout	
	great job Judi & Suzanne	
	Comparable to Maggie	